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Ambassador Health Facilities Receive Bronze National Quality Award from the American Health Care Association

Nebraska City, NE - Ambassador Health's Lincoln, Omaha, and Sidney, Iowa, facilities have been recognized as 2015 recipients of the *Bronze – Commitment to Quality Award* for their dedication to improving the lives of residents through quality care. The award is the first of three distinctions possible through the National Quality Award Program, presented by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). The program honors centers across the nation that have demonstrated their commitment to improving quality care for seniors and individuals with disabilities.

"It is a great honor to have Ambassador Health recognized by AHCA/NCAL with a National Quality Award," said Timothy Juilfs, President of Ambassador Health. "Improving the lives of the residents and families we care for every day is what brings us joy. This award symbolizes the dedication and commitment we have to the quality journey."

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the *Baldrige Performance Excellence Program*. The program assists providers of long term and post-acute care services in achieving their performance excellence goals.

The program has three levels: Bronze, Silver, and Gold. Centers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision and mission statements and an assessment of customers' expectations. Bronze applicants must also demonstrate their ability to implement a performance improvement system. Trained Examiners review each Bronze application to determine if the center has met the demands of the criteria. As a recipient of the *Bronze - Commitment to Quality Award*, Ambassador Health may now move forward in developing approaches and achieving performance levels that meet the criteria required for the *Silver - Achievement in Quality Award*.

"Ambassador Health has demonstrated its commitment to providing quality care and I commend them for that," said the AHCA/NCAL National Quality Award Board of Overseers Chair Christine Boldt. "I encourage Ambassador Health to continue their quality journey by striving for the Silver and Gold levels."

The awards are sponsored by AHCA/NCAL Associate Business Members My InnerView, by National Research Corporation and PointRight. My InnerView represents the true voice of nursing home and assisted living residents, families, and employees with the most insightful quality measurement solutions and satisfaction surveys in the healthcare continuum. PointRight is the recognized leader in data-driven analytics for health care and insurance. Ambassador Health's Lincoln, Omaha, and Sidney locations are among the 545 centers nationwide to receive the Bronze level award in 2015. Ambassador Health of Nebraska City received the Bronze Award in 2012.

Ambassador Health is a regional leader in post-hospital rehabilitation, with facilities located in Lincoln, Nebraska City, Omaha, and Sidney, Iowa. With four decades of experience, the locally owned health system provides results-driven care in an intimate, personalized environment. Whether it's a planned surgery, an unexpected illness, or a traumatic injury, patients at Ambassador Health receive in-patient rehabilitation from highly qualified therapy and nursing teams. This patient recovery process allows individuals to regain their strength and independence, enabling a safe transition home. In addition to post-hospital rehabilitation, active seniors looking for independent or assisting living options, adults in need of pulmonary and ventilator services, and parents of small children looking for advanced pediatric specialty care will find their unique health care needs met within the walls of Ambassador Health. For more information, visit AmbassadorHealth.com or call (402) 873-7791.